

PRESENTS

CXO LEADERS ROUNDTABLE

The Intelligence Advantage: Where Intelligence Meets Wisdom

EVENT REPORT



Session Overview

The Strategic HR Leadership Roundtable, hosted by ZingHR in association with ObserveNow Media, brought together senior HR leaders, CHROs, and people transformation decision-makers for an exclusive evening discussion on the theme: "The Intelligence Advantage: Where Intelligence Meets Wisdom."

The roundtable focused on how enterprises can move beyond conventional HR practices and harness the power of AI-driven workforce intelligence to make strategic decisions that strengthen capability, performance, and organizational growth. Participants explored the evolving role of the CHRO in an AI-first world and discussed practical approaches to embedding intelligence into workforce strategy while preserving the human element in leadership.

Curated By

ObserveNow Media, a leading B2B intelligence and leadership engagement platform, curated this exclusive HR leadership roundtable to foster meaningful conversations among India's most senior HR decision-makers. Through its high-impact forums and executive engagement programs, ObserveNow continues to create opportunities for strategic collaboration, knowledge exchange, and industry networking.

About the Host

ZingHR is a next-generation, AI-powered Human Capital Management platform built for the future of work. Designed with a mobile-first, employee-centric approach, ZingHR enables enterprises to transform workforce planning, talent development, and organizational performance through intelligent automation and data-driven decision-making. As a trusted GHROWTH partner for enterprises across industries, ZingHR continues to redefine how organizations leverage workforce intelligence to drive business outcomes.

Event Overview

Theme: The Intelligence Advantage: Where Intelligence Meets Wisdom

Date: Wednesday, 29th July 2026

Time: 6:00 PM – 9:00 PM

Venue: Shangri-La Eros, New Delhi

Format: Closed-Door Strategic HR Leadership Roundtable & Networking Dinner

Agenda Highlights

6:00 PM – 6:30 PM: Guest Arrivals & Registration

6:30 PM – 6:45 PM: Welcome Note & Opening Remarks

6:45 PM – 7:00 PM: ZingHR Executive Briefing

7:00 PM – 8:30 PM: Strategic HR Leadership Roundtable Discussion

8:30 PM – 8:45 PM: Q&A Session

8:45 PM – 9:00 PM: Closing Remarks & Group Photograph

9:00 PM onwards: Networking Dinner & Cocktails

Distinguished Participants

- Ms. Pradipta Ganguly – Vice President Human Resources, Genpact
- Mr. Akash Singhal – Vice President Human Resources, Busy Infotech Pvt. Ltd. (An IndiaMart Company)
- Ms. Kanwalpreet Kaur – Vice President, Genpact
- Mr. Arun Keshri – VP of Human Resources, EXL
- Ms. Isha Shah – Associate Director, People & Culture, Grant Thornton Bharat LLP
- Ms. Gopika Nair Bhanot – Dy CHRO, Vedanta Power
- Ms. Stutie Bhatnagar – Head HR, JLL India
- Mr. Amit Kumar Tiwari – Unit Head HR, Fortis Healthcare
- Mr. Puneet Dhiman – Director HR Consulting, JLL India
- Mr. Sunny Verma – Head Human Resources, JBM Group
- Ms. Shikha Gupta – CHRO, Luminous Power Technologies

Discussion Focus Areas

- How AI is reshaping workforce strategy and leadership
- How leading organizations are embedding intelligence into strategic decisions
- Where wisdom remains the defining differentiator in an AI-first world
- The evolving role of the CHRO in orchestrating enterprise value
- Balancing AI adoption with human-centric, ethical leadership
- Turning workforce data into measurable business outcomes
- Building future-ready HR capabilities through intelligent automation

Key Insights

- HR leaders emphasized that AI adoption in the enterprise is no longer optional — the question is how to embed it responsibly into strategic decision-making.
- Participants highlighted that the CHRO's role is fundamentally shifting from data interpreter to intelligence orchestrator.
- Wisdom the human ability to contextualize intelligence was consistently identified as the defining differentiator in the AI era.
- Leaders agreed that AI can enhance workforce planning and talent development, but human judgment remains irreplaceable in critical decisions.
- Collaboration between HR, technology, and business teams was identified as essential for sustainable AI-driven workforce transformation.
- Organizations are increasingly prioritizing AI governance, ethics, and responsible adoption frameworks alongside capability building.

Outcomes and Next Steps

- Consensus on the need for intelligence-first HR strategies rather than isolated AI implementations.
- Strong interest in leveraging ZingHR's AI-powered platform to embed workforce intelligence into everyday HR operations.
- Agreement on the importance of upskilling HR teams to work alongside AI tools effectively.
- Identification of shared challenges around data quality, governance, and change management in AI adoption journeys.
- Increased interest in continuing peer-to-peer knowledge exchange through future leadership forums.

Conclusion

The Strategic HR Leadership Roundtable successfully brought together India's finest HR leaders to discuss the realities and opportunities of AI-powered workforce transformation. The conversations reinforced that competitive advantage in the AI era will belong to organizations that can translate intelligence into decisions that create lasting organizational value.

The roundtable highlighted that sustainable transformation requires more than technology alone; it requires the right combination of intelligence, wisdom, and human-centric leadership. ZingHR reaffirmed its commitment to empowering enterprises with AI-driven HR solutions that enable smarter decisions, stronger capabilities, and future-ready workforces.



EVENT GALLERY

