



IRON MOUNTAIN®

Presents

N | **BFSI** OBSERVE NOW **CONFLUENCE**

NAVIGATING A DYNAMIC WORLD

Co-Presented By

Google Cloud



KEY METRICS

6+

KNOWLEDGE SESSION

30+

SPEAKERS

150+

ATTENDEES

ObserveNow wraps BFSI Confluence on a successful note!

ObserveNow Media recently wrapped up the inaugural edition of the BFSI Confluence, a groundbreaking summit presented by Iron Mountain and co-presented by Google Cloud. This pioneering gathering brought together an array of thought leaders, industry experts, and key stakeholders for in-depth discussions and strategic collaborations, setting the stage for navigating the intricate and ever-evolving landscape of Banking, Financial Services, and Insurance (BFSI).



During the inaugural session, **Brijesh Singh, IPS, Principal Secretary to Chief Minister, Government of Maharashtra** addressed the gathering on the topic Generative AI and Threats to BFSI and said, “Gen AI has revolutionized the realm of cybercrime, bringing about significant advancements. Its impact extends beyond enhancing customer capabilities to facilitating substantial enablement on the criminal front. These sophisticated systems can now proficiently code malware, devise evasion frameworks, and much more. Gen AI has effectively eliminated language barriers, enabling cybercriminals to exploit its capabilities to alarming extents. Particularly concerning is its ability to execute video cloning, a development that has posed significant risks in recent months.”



The summit provided a platform for pivotal conversations addressing crucial themes such as the transformative role of AI in BFSI, the imperative of continuous upskilling in the era of GenAI, workforce empowerment through technology, and the critical need for advanced cybersecurity solutions. Other notable topics included hyper-personalization in customer experience and strategies for future-proofing BFSI operations against technological disruptions and regulatory shifts.



Additionally, the confluence witnessed the keynote address by **Sumnesh Joshi, ITS, Deputy Director General, Ministry of Communications, Government of India** who expressed his thoughts on 'The Changing Landscape of BFSI' and said, "The BFSI landscape has undergone a significant transformation, with UPI emerging as a pioneering platform for online transactions. This groundbreaking system represents a global first, with even local vegetable vendors seamlessly accepting payments as low as Rs 2 through UPI. This evolution traces back to the establishment of the digital foundation provided by Aadhar, which serves as a digital identity. Today, this robust digital ecosystem stands fully prepared to support and facilitate various financial activities."

In addition to key government officials, the summit welcomed distinguished organizations from the BFSI sector, including Iron Mountain India, Google Cloud, Vunet, Skillsoft, Squadstack, IDBI Bank, Kotak Mahindra Bank, RBL Bank, IIFL Finance, Citi Bank, HDFC Bank, and various others

In a time defined by rapid technological advancements, evolving consumer demands, and regulatory complexities, the BFSI sector finds itself at a crossroads, requiring swift adaptation and innovative solutions. ObserveNow, leveraging its expertise and influence, made an impactful debut into the BFSI industry by spearheading this confluence, offering a platform for knowledge exchange, collaboration, and forward-thinking initiatives.

The culmination of the confluence was marked by an engaging award ceremony, where leading organizations and trailblazers were honored for their outstanding contributions and achievements in the BFSI domain. This recognition served to underscore the collective efforts and innovative endeavors driving positive change within the industry.

As this inaugural edition draws to a close, ObserveNow extends its heartfelt gratitude to all participants, speakers, and partners who contributed to the success of the conference. With anticipation and enthusiasm, ObserveNow looks forward to organising an even more ambitious course for the next edition, poised to push the boundaries of innovation and collaboration in the BFSI ecosystem.

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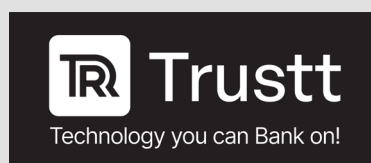
SALES
TRANSFORMATION
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BFSI UPSKILLING
PARTNER



EXHIBITOR



AGENDA



TIMING

BFSI CONFLUENCE

09:30 AM: 10:25 AM

Registration

10:25 AM: 10:30 AM

Welcome Address by **Taniya Tikoo**, Editor-In-Chief, ObserveNow

10:30 AM: 10:40 AM

Generative AI and Threats to BFSI

Inaugural Address By:

Brijesh Singh, IPS, Principal Secretary to Chief Minister Government of Maharashtra

10:40 AM: 10:50 AM

The Changing Landscape of BFSI

Keynote Address By:

Sumnesh Joshi, ITS, Deputy Director General, Ministry of Communications, Government of India

10:50 AM: 11:00 AM

Iron Mountain Digital Transformation Partner for BFSI Industry

Presentation By **Praveena Gundiah**, Commercial Director, Iron Mountain India

11:00 AM - 11:45 AM

CXOs Panel: Technology Trends and the Power of AI in BFSI

Speakers:

- **Prasanna Lohar**, CEO Block Stack, Founder a India Blockchain Forum and External Advisor to Union Bank of India (**Moderator**)
- **Satish Nair**, National Manager - Strategy Head, Iron Mountain India
- **Om Prakash Seth**, CIO, IDBI Bank
- **Anil Kuril**, CTO, Union Bank of India

	<ul style="list-style-type: none"> • Balaji Rajagopalan, Chief Technology Officer, State Bank of India • Puneet Kaur Kohli, President IT & Data (CIO), Liberty General Insurance • Prashant Thakkar, Chief of Operations & Technology Officer (COOT), LICMF • Deepak Sharma, Former President & CDO, Kotak Mahindra Bank • Bhaskar Rao, Chief Information Security Officer, The Bharat Co-operative Bank (Mumbai) Ltd
11:45 AM: 11:55 AM	Connected ecosystems for a new economy Presentation By Anant Gupta , FSI Head, Google Cloud India
11:55 AM: 12:05 PM	Future-Proofing BFSI: The Imperative of Continuous Deep-Skilling in the Age of GenAI Presentation by Sumit Rudra , Customer Sales Director, Skillsoft
12:05 PM: 12:40 PM	Workforce Panel: Empowering Tomorrow's Talent: Workforce Transformation and Technology in BFSI Speakers: <ul style="list-style-type: none"> • Manoj Deopurkar, Regional Vice President, Skillsoft (Moderator) • Hithakshi Kotyan, VP L&D, Citi Bank • Arpanarghya Saha, Chief Digital Officer, Nippon India Mutual Fund • Aliasgar Karachiwala, EVP & IT Head - Automation, MFI & Corporate Centre (OPS, SERVICE, FINANCE, HR, MARKETING, LEGAL), RBL Bank • Lokesh Tanwar, Senior Vice President-HR, Kotak Mahindra Bank • Kinjal Shah, Chief Technology Officer, YES Securities
12:40 PM: 12:50 PM	Protecting the Banking Frontiers with A True AI Powered Cloud Delivered Cyber Security Platform Presentation By Kokil Vira , Head - Security Engineering, India & SAARC, Check Point Software Technologies.
12:50 PM: 01:30 PM	CX Panel: Hyper-Personalization and Customer Experience in Finance: Crafting Tailored Journeys for Every Consumer Speakers: <ul style="list-style-type: none"> • Ekta Parashar, Head of Customer Engineering - Corporate and Enterprise Business, Google Cloud India (Moderator) • Deepak Oram, Vice President CX and Martech, HDFC Bank • Parag Deshpande, Head of Digital Servicing, Group CX & Complaints, Axis Bank • Deepak Bhatia, Information Technology Specialist India, Exim Bank • Kinjal Shah, Chief Technology Officer, YES Securities • Sandeep Bhosle, Chief Digital Officer (CDO) - Business Development, JM Financial Asset Management Ltd • Sandeep Ubale, Chief General Manager & Dy Chief Digital Officer, State Bank of India

01:30 PM: 02:30 PM

Networking Lunch

02:30 PM: 03:00 PM

Dialogue Chat: Leadership in Times of Transformation: Insights from the BFSI C-Suite**Speakers:**

- **Prashant Ahire**, Vice President Information Technology -Head-Technology PMO, SDM & IT Operation, IIFL (India Infoline Group) **(Moderator)**
- **Hrushikesh Mehta**, SVP - Financial Services, ONDC
- **Nina Nagpal**, Board Member and Governance Advisory

03:00 PM: 03:10 PM

Transforming BFSI Sales With Better CXPresentation By **Rishabh Ladha**, Co-Founder & CBO, SquadStack

03:10 PM: 03:20 PM

Customer-centric IT Operations through Business ObservabilityPresentation By **Bharat Joshi** Co-founder & Chief Product Officer, VuNet Systems

03:20 PM :03:30 PM

Empowering future careers- comprehensive upskilling in BFSIPresentation By **Ashish Sharma**, CBO, PW Skills

03:30 PM: 04:10 PM

Insurance Panel: InsurTech, Sustainability, and Regulatory Compliance: Navigating the Triad of Change in Insurance**Speakers:**

- **Jaspreet Singh**, Partner, Grant Thornton Bharat LLP **(Moderator)**
- **A Shiju Rawther**, Head - Information Technology, SBI MUTUAL FUND
- **Tarun Khanna**, President & Head - Digital Business & Strategy, Reliance General Insurance
- **Maneesh Ajmani**, Head Preferred Banking, Investment Services & Bancassurance, RBL Bank
- **Aditya Kulkarni**, Head - Data Engineering and Analytics, Star Union Dai-ichi Life Insurance Company Limited

04:10 PM: 04:50 PM

Fintech Panel: Fintech 2.0: Driving Digital Innovation, Global Expansion, and Inclusion**Speakers:**

- **Bharat Joshi** Co-founder & Chief Product Officer VuNet Systems **(Moderator)**
- **Vikram Pandya**, Director Fintech, SP Jain School of Global Management
- **Vamsi Krishna Ithamraju**, CTO, Axis Mutual Fund
- **Lincy Therattil**, Head, Open Innovation and Fintech Platform, Rise India, Barclays
- **Ipsita Sur**, Incharge-Financial Services, Corporate Business, NPCI

- **Aveek Chaudhuri**, VP - Digital Banking Business, Products & Partnerships, Unity Bank
- **Prashant Deshpande**, CISO & CDO, Shriram Finance Limited

04:50 PM: 05:20 PM

Felicitation & Awards Ceremony

05:20 PM: 05:30 PM

Closing Notes and Vote of Thanks

05:30 PM Onwards

Networking Hi-Tea



Eminent Leaders Joined



Felicitation & Awards



The Awards at BFSI Confluence rewarded the top leaders in the industry for their remarkable achievements and dedication to delivering excellence for the betterment of the evolving landscape. Top Organisations – Iron Mountain, Squadstack, Vunet, Propelld, PW Skills and many more were awarded for their great work in the industry.

Additionally, prominent leaders were awarded for their leadership in the category – “Excellence in the BFSI Leadership”

Aditya Mishra, Chief Data Officer, SBM Bank (India) Limited

Atul Srivastava, Head - Operations Transformation and Innovation, Yes Bank

Dr. Nareshkumar Harale, Vice President- Vertical Head Cyber Security and CISO, ReBIT

Hemant Verma, Chief General Manager & CTO, Punjab National Bank

Mahesh Khisti, Chief Information Security Officer & VP-IT, United Overseas Bank

Rajaram Manian B, Chief Risk Officer, Adani Capital

S Sunder Krishnan, Chief Risk Officer, LIC India

And Many More...

Event Glimpses





THANK YOU

TO OUR SPEAKERS, PARTNERS, AND ATTENDEES
FOR MAKING THE BFSI CONFLUENCE A HUGE SUCCESS!



PRESENTING PARTNER 	CO-PRESENTING PARTNER 	AI DRIVEN CYBER SECURITY PARTNER 	SILVER PARTNER
TECHNOLOGY SKILLING PARTNER 	SALES TRANSFORMATION PARTNER 	BFSI UPSKILLING PARTNER 	EXHIBITOR
CSR PARTNER 			

